

ENGAGE. EMPOWER. EXCEL.

Work Skill Instructor

Skillset

(TAESS00028)



YOUR PATH TO A BETTER JOB AND A BETTER LIFE!

A circular inset photograph showing a group of four diverse professionals (three women and one man) smiling and giving thumbs up, standing in an office setting.

FORTRESS
LEARNING

July 2024

Who Is Fortress?

We help people from all walks of life (in any industry) level up and become fully qualified trainers and assessors in the most efficient timeframe possible.

We are a group of people who are passionate, who love what we do and how we get to change the lives of others, helping them transform their own careers by gaining a quality qualification that opens doors to new opportunities and a new life!

Since 2009 we've been training, supporting and mentoring the next generation trainers and assessors.

We know the industry inside out, and we have a reputation for producing high-quality trainers.

Taking you from **DOING** the job to **TRAINING OTHERS** to do the job well!



Our Fortress Philosophy

- We're better together, every day
- The buck stops with me!
- People to people, heart to heart
- Shaping greatness today, tomorrow and beyond
- We do what we say we do!
- And we are generous when it matters most...

Our Purpose

We create inspirational educators and find innovative ways to bring learning to life.



How We Get You To Your New Career



Real Life Training Content

Our in-house created content has been developed to mirror the real world environment, making you a much more confident and experienced trainer before you even step into your first training job.



Faster Marking Times

With a maximum turnaround time of 1–4 days (3 – 8 days maximum for the "Solo" support package only), completing the whole qualification is mostly up to you. Bonus!



Premium Support

With 3 support packages to choose from to suit you, you won't be paying for anything you don't need, but you will get access to all the support you need to help you get to graduation.

If you're looking fast and cheap...

READ THIS FIRST!

All TAE Courses are NOT created equally.

Each RTO has to create all of the content, learning guides, assessment guides and additional resources themselves, and there are definitely shortcuts to doing this...

This means the quality of the training is VASTLY different. A low-quality training will cost you time, be a lot harder than it needs to be to finish it, and in the end, you may not be as prepared for the job.

KM Kate M
1 review ⚡ AU

★★★★★ Verified

5 star service from day 1!

5 star service from day 1!! I had previously been enrolled with another RTO but was having difficulties with their online course and a friend recommended I contact Fortress Learning and there was no turning back.

The customer service was faultless, very prompt replies to my initial enquiry and I was able to book in a call with my trainer Deb at short notice to answer my questions before I enrolled in a TAE course I needed to complete.

The online modules were easy to follow and the assessments were outlined clearly as to what was expected and there were templates available as a guide if needed. Deb went above and beyond to assist me throughout my training and was very professional in her manner. Debs wealth of knowledge in the VET sector, in particular in health was extremely valuable and I can't thank her enough for her support. I would not hesitate to recommend Fortress Learning to anyone looking to enrol in online training and will certainly be back in the future for any training needs.

VO Victoria O'Halloran
1 review ⚡ AU

★★★★★ Verified

Excellent online learning experience...

Excellent online learning experience with Fortress. I completed the final 15 modules of a Cert IV in training and assessment with Fortress. Their learning support was exceptional. They were proactive, responsive and practical. I have used other training providers before and was not recommend them. I wholeheartedly recommend Fortress.

RP Rachel Pace
1 review ⚡ AU

★★★★★ Verified

If you want to complete your TAE studies do it with the best, do it with Fortress Learning!

I highly recommend Fortress Learning as the RTO to complete your Cert IV TAE via distance education through. I was previously with another RTO who went under nearly halfway through my course. Fortress marked the assessments I had completed and were able to grant me RPL. My trainer, Deb, was amazing.

The support I received throughout the course was amazing. Assessments were marked within a week and feedback was always constructive. If you want to complete your TAE studies do it with the best, do it with Fortress Learning!

20 Mar 2023

30 Apr 2023

RESULTS

Our Stars Speak for Themselves

 Trustpilot
Fortresslearning
Reviews 1,646+ Excellent
 4.8


Our students have spoken. With over 1540 verified reviews and a 4.8 star average, we have the most reviews and highest rating of any TAE Training Provider.



4.9 

370+ Reviews

And with a 5.0 star average in Google Reviews, we are also a stand out from other training providers. Feel free to read them and compare us with other TAE providers.

PRODUCT  REVIEW .COM.AU

★★★★★ 130 reviews **4.9**

Customer Service	 4.8 (96)
Teaching Staff	 4.9 (88)
Learning Material	 4.8 (90)

THE FORTRESS DIFFERENCE

Many of our students come to us feeling stuck in a job they don't love anymore, worn out by its relentless demands and ready for something new.

If you're like them, you're looking for something fresh, something that still supports your family and brings you joy, but the thought of studying and starting something new can be stressful and, scary—we get it, and we're here to help.

We understand the urgency for change but we also know that the quickest and cheapest solutions often end up way more costly.

It's true that balancing work, life, and studying can be tough, but that's why we've put in the time and effort to make it feel super doable:

1. WE HAVE ONE OF THE FASTEST MARKING TIMES IN THE INDUSTRY

This means you can get momentum and keep going with very little waiting on us, 4 - 8 days max.

2. WE'VE DONE A LOT OF THE WORK FOR YOU

Some companies don't bother to create all the resources you need for your assessments; you're just expected to create them yourselves. We have created everything, saving you time and energy.

3. WE'VE MADE THE COURSE MATERIAL ENGAGING AND EASY TO UNDERSTAND

With extra video and PDF Guides to help you move through it almost effortlessly without missing any critical learning that will make you a great workplace trainer.

4. WE'VE MADE IT AS CLOSE TO THE REAL WORLD AS POSSIBLE!

So you graduate being a better prepared and confident trainer, ready to start the job on day 1!

Now, it's all good for us to tell you this, but what matters most is what others say about their experience with us, so check out our reviews on Trustpilot, Google, Product Review and Facebook.

WHAT ELSE SETS US APART

- ✓ Certificates issued within 7 business days once checks have been completed
- ✓ Top class support (read our reviews)
- ✓ Trainers are all located in Australia
- ✓ Less than 4 business hours for a call back, or 8 business hours to reply to your email.

WORK SKILL INSTRUCTOR SKILL SET (TAESS00028)

This skill set will qualify you to start working as a Work-Skill Instructor both in person and online, delivering nationally recognised training, under supervision within the VET sector.

With this skill set you gain a Statement of Attainment. This is an alternative path to gaining the full Certificate IV in Training and Assessment (TAE40122) qualification as you can complete other skill sets that directly credit transfer across.



COURSE REQUIREMENTS

We provide everything else but to complete the practical assessments, you will need the following:

- You'll need at least 2 people to volunteer to act as your "learners"; one can be your "individual" learner.

You need to conduct 3 work skill instruction sessions, which can be in-person or online using a platform such as Zoom.

Each session needs to be at least 30 minutes long and involve a different work skill. For your assessment, you'll deliver 2 sessions to an individual learner and 1 session to a small group of 2 learners.



THE TECHNICAL CONTENT OF THE UNITS

TAEDEL311 – Provide Work Skill Instruction

This unit describes the skills and knowledge required to conduct individual and small group work skill instruction using existing support materials and demonstration of work skills as a training strategy; and assesses the success of training and one's own training performance.

It focuses on the training being driven by the work process and context.

The unit applies to a person working under supervision as a work skill instructor in various settings not restricted to training organisations.

1. Organise Instruction and Demonstration:

- Gather information about learner characteristics and learning needs.
- Confirm a safe learning environment.
- Prepare simple session plan for work skill instruction and demonstration objectives.
- Access and review support materials for their suitability and relevance.
- Organise access to physical support material required for instruction and demonstration.
- Notify learners of planned work skill instruction.

2. Conduct Instruction and Demonstration:

- Interact with learners to establish a safe and comfortable learning environment.
- Brief learners on work health and safety (WHS) procedures and requirements prior to, and during, training.
- Follow plan for work skill instruction and cover all learning objectives.
- Use facilitation techniques to structure, pace and enhance learning, and explain and demonstrate work skills.
- Apply coaching techniques to assist learning.
- Use communication techniques to provide information, engage and instruct learners and demonstrate work skills.
- Monitor professional relationship with learner, and adjust to suit learner needs.
- Provide opportunities for learners to practise the work skill.

THE TECHNICAL CONTENT OF THE UNITS

TAEDEL311 – Provide Work Skill Instruction Cont...

3. Check Training Performance:

- Use observation and questioning to check learner acquisition and use of new skills and knowledge.
- Provide feedback on learner performance to support learning.
- Monitor learner progress and outcomes in consultation with the learner.

4. Review Training Performance:

- Gather feedback from learners on work skill instruction according to organisational procedures.
- Reflect on own practice in providing instruction and demonstration, and identify strategies for improvement.
- Maintain, store and secure learner records, according to organisational and legal requirements.

TAEPPDD401 – Work effectively In The VET Sector

This unit describes the skills and knowledge required to operate within the vocational education and training (VET) sector regulatory and operational context relevant to the job role of an entry-level VET teacher, trainer and assessor.

The unit applies to VET teachers, trainers and assessors who use a range of general competencies and knowledge to work effectively within the VET sector and typically within a Registered Training Organisation (RTO).

1. Interpret VET Policy Context:

- Access and interpret the regulatory standards for RTOs and associated VET regulator guidance to support RTO compliance.
- Access and interpret regulatory and compliance requirements relevant to the role of a VET teacher, trainer and assessor.
- Access and interpret the Australian Qualifications Framework (AQF) and how it applies to the delivery of vocational education and training.
- Identify, access and interpret information on VET policy and how it may impact roles and responsibilities of VET teachers, trainers and assessors.

THE TECHNICAL CONTENT OF THE UNITS

TAEPPD401 - Work effectively In The VET Sector Cont...

2. Operate Within VET Delivery and Compliance Frameworks:

- Identify job roles and functions, including related work processes, within VET environments.
- Analyse organisational policies and procedures relevant to VET teachers, trainers and assessors that are applicable to a VET environment.
- Identify and access opportunities to increase knowledge of VET comp.

3. Work Effectively With Vocational Learners:

- Identify the range of learner cohorts undertaking training within the VET sector, including the needs and expectations of each.
- Interpret common processes used to identify and address individual learner needs.
- Identify organisational, legislative and regulatory requirements associated with working with vocational learners.
- Identify best practice principles related to learner diversity and inclusivity.
- Interpret processes used to seek and act on feedback from vocational learners to improve the quality of training and assessment in a VET environment.

4. Plan To Improve Own Professional Practice:

- Evaluate own vocational competency and industry currency in relation to meeting regulatory and other standards when working as a VET teacher, trainer and assessor.
- Identify digital technology requirements relevant to the role of VET teachers, trainers and assessors.
- Identify sources of feedback from industry, colleagues and learners to improve professional practice.
- Identify opportunities to improve skills and knowledge to enhance professional practice.
- Develop a plan to build and maintain vocational competency, industry currency, and skills and knowledge required for delivering vocational training, including digital skills.

"If it is important to you, you will find a way. If not, you'll find an excuse." - Ryan Blair



Harley Moss
6 reviews AU

★★★★★ Verified

Apr 6, 2023

A very professional company

A very professional company who understand the complexities of the training and assessing industry. terrific tuition and support as I progressed through my various assignments. great value for money, I will be back again, thanks Deb great to work with you.

Best Regards Harley Moss



David Spink
1 review AU

★★★★★ Verified

2 days ago

The online learning was flawless...

The online learning was a flawless experience, it was great to learn at my own pace. It actually didn't take as much time as I thought it was going to.
Thanks

Date of experience: July 05, 2023



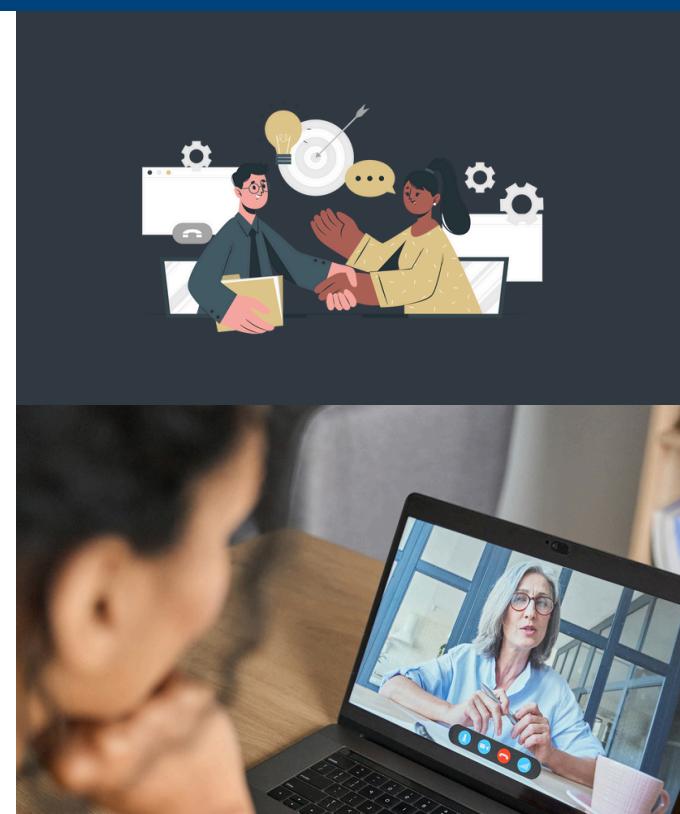
HOW OUR PRICING WORKS

The pricing changes depending on which course option you choose (the amount of included support changes), and then whether you can pay in full or need to select a payment plan option.

We've tailored our pricing to suit your budget and support needs, so you only pay for what you are likely to use. There's also an option to pay-as-you-go for extra 1:1 support if you need it.

We know that sounds complicated, but the following pages include information on the course package options, with pricing tables for each so you can see all the options to make an informed decision.

NB: The course content and qualifications are exactly the same in each package.



YOUR SUPPORT OPTIONS



"ULTIMATE" – FROM \$995

The Ultimate support package includes all admin and technical support you receive in the Solo package, PLUS unlimited hours of one-on-one trainer support, which you can book in 30-minute sessions.

This is the ultimate peace-of-mind package; knowing you can get as much guidance, mentoring and support as you need to get through to graduation.

This option is perfect for people who struggle with self-paced learning, are uncomfortable navigating the online space confidently, and/or typically find learning new things difficult.

The marking speed for students who choose the Ultimate is a maximum of 4 business days.

IF ULTIMATE	DEPOSIT	REPAYMENT AMOUNT	NO. OF PAYMENTS	TOTAL
PAY IN FULL	\$995			\$995
WEEKLY	\$195	\$90	10	\$1095
FORTNIGHTLY	\$195	\$180	5	\$1095

Rosie Byrne

1 review ⚒ AU



★★★★★ Verified

Feb 17, 2024

Great experience with Fortress Learning...

My experience with Fortress Learning has been very positive. The content was easy to follow, the assignments all came with videos to assist in understanding how to complete assignments and the team at Fortress Learning were very helpful, quick to respond to emails and understanding.

Date of experience: February 09, 2024



"GUIDED" – FROM \$850

The Guided support package includes all admin and technical support you receive in the Solo package, PLUS 2 hours of one-on-one trainer support, which you can book in 30-minute sessions (phone or video).

You can use this time to ask questions, get some mentoring or even help planning your study time. If you need more than the 2 hours, you can purchase extra trainer time @ \$50 per 30 minutes.

This option is the most popular because most people need some support at some point in their learning journey. The included hours for this course are in the Goldilocks zone; not too much and not too little, it's just right!

The marking speed for students who choose the Guided is a maximum of 4 business days.



TR GUIDED	DEPOSIT	REPAYMENT AMOUNT	NO. OF PAYMENTS	TOTAL
PAY IN FULL	\$850			\$850
WEEKLY	\$185	\$75	10	\$935
FORTNIGHTLY	\$185	\$150	5	\$935



Lisa Duncan

1 review © AU

★★★★★ Verified

3 days ago

So happy I committed and got it finished

I had a lot of trouble getting started and my lecturer and tutor were so supportive and supported me to continue until I completed my Certificate. The course content is thorough and in-depth and worth it when you finish feeling like you can start Training from day one.

My lecturer Deb was supportive and always available for honest feedback.

The process is clear and easy to follow and at any time there are staff to support you. Responses from all staff were prompt and I always felt supported.



"SOLO" - FROM \$700



The Solo support package includes all admin and technical support but is a pay-as-you-go package for one-on-one trainer support, so you only pay for what you need!

If you need some one-on-one trainer support, it's only \$50 per 30 minutes, which we find to be more than adequate for any questions or clarity that's needed.

This option isn't available to everyone; it's only for people who are really good at self-directing their own learning, who are very comfortable with navigating the online learning space, and/or who typically find learning new things relatively easy.

The marking speed for students who choose the Solo is a maximum of 8 business days.

T SOLO	DEPOSIT	REPAYMENT AMOUNT	NO. OF PAYMENTS	TOTAL
PAY IN FULL	\$700			\$700
WEEKLY	\$170	\$60	10	\$770
FORTNIGHTLY	\$170	\$120	5	\$770

 Deborah

1 review © AU

 Verified

Apr 20, 2023

Studying with Fortress Learning

I have had the pleasure studying with Fortress Learning. From the start I was kept informed of all the processes. Communication was excellent. My Training Plan was clear, and the timeframe was achievable. My Trainer/ Assessor was amazing, she was always there when I needed extra assistance. My experience was rewarding as I completed my course in the required timeframe. I would highly recommended studying with Fortress Learning.

Date of experience: April 18, 2023



4.8 + 5.0 Stars On Every Platform



TrustScore 4.8 | 1,646+ Reviews



4.9 ★★★★★ 370 Google Reviews



4.9 | 130 Reviews



facebook



Wes Harder

1 review AU



Feb 7, 2023

I highly recommend Fortress Learning

I highly recommend Fortress Learning if you are thinking of starting a course or gaining a new qualification. The staff and trainers are thorough, professional, and their attention to detail is excellent. The online portal system is simple to navigate, and the course notes and videos are clear, concise and easy to follow.

I found the trainers and assessors to be readily available, prompt in their replies, and in some instances willing to go above and beyond, especially in my case where a deadline was imminent.

I wouldn't hesitate to recommend Fortress Learning.

Date of experience: February 06, 2023



Stuart Sperduti

1 review AU



Feb 12, 2024

Great experience

I would not hesitate to study with Fortress again, the support is second to none and they are constantly there to support you, Thank you again for all you have done

Date of experience: February 12, 2024



Rosie Byrne

1 review AU



Feb 17, 2024

Great experience with Fortress Learning...

My experience with Fortress Learning has been very positive. The content was easy to follow, the assignments all came with videos to assist in understanding how to complete assignments and the team at Fortress Learning were very helpful, quick to respond to emails and understanding.

Date of experience: February 09, 2024



Geetika

1 review AU



A day ago

Kudos Fortress !!

I had great experience with fortress. The team was always there to assist and help. My trainer Deb, guided me so patiently through the units.

There are videos at every step, which are extremely detailed , and helps through the assignments.

I would highly recommend this RTO for any course that anyone is looking at doing.

Date of experience: March 08, 2024

With flexible payment options, and prices starting from just \$700, you're so close to:



- More career choices
- More job satisfaction
- Better work conditions
- Getting your body and health back
- Increased job security
- More quality time with your family and friends
- And passing on your wisdom to the next generation...

WE WILL SUPPORT YOU EVERY STEP OF THE WAY, GUIDING YOU TOWARDS PERSONAL GROWTH AND MASTERY SO THAT YOU CAN TRAIN OTHERS IN YOUR INDUSTRY WITH COMPLETE WISDOM AND CONFIDENCE

FREQUENTLY ASKED QUESTIONS

Who Is This For?

This program is designed for anyone who wants to become a workplace trainer but currently doesn't work as one, doesn't work in an RTO and has no experience working as a trainer in the VET (Vocational Education and Training) industry. It's also for anyone with a Statement of Attainment in any other TAE related skill set.



How Long Does It Take?

Most people usually take about 2 – 3 months to complete it around working full-time and juggling families and other life-related things. The more time you allow for your studies, the faster you can complete it, it's really up to you if you want to finish faster than 3 months.

Are There Flexible Payment Options?

Payment plan options are available for weekly and fortnightly direct debits from credit cards or bank accounts (on request). Details of those options are outlined above, they're also on the relevant course page once you click "enrol", or your Course Advisor can help you work out what's best for you.



How Long Do You Take to Answer My Calls or Emails?

All emails are responded to within 8 business hours by our support team.

If we miss your call, just leave a message and we'll call you back within 4 business hours.

Can I Get This Done Faster If I Have The Time?

Yes! You can go as fast as you want. Our promise to you is that we'll get ALL your assessments marked within 4 – 8 business days (depending on your support package). Many others take 20 – 30 BUSINESS days to mark EACH assessment (plus resubmissions if you don't get it right the first time). Our processes won't slow you down, so how fast you graduate is really up to you!



What If I Change My Mind?

All students have a 30-day cooling-off period. If you have any issues (at any time) that's making your learning journey difficult, our support team is there to help you resolve them. All you need to do is reach out, which we encourage you to do. There isn't much they can't fix or sort out to keep you moving forward.

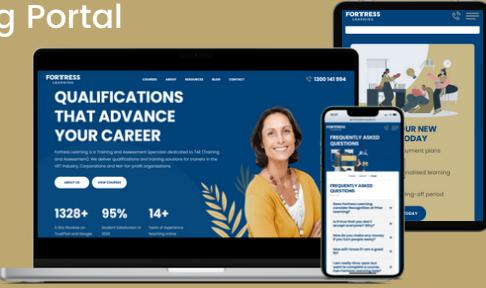
"There are no shortcuts to any place worth going." - Beverly Sills

Here's What You Get Full Access To:

1. Work Skill Instruction Skill Set - Online Training Portal

Organised, sequenced and with added video and PDF guides to make understanding the assessments SO much easier, and faster to complete!

This online system makes submitting your assessments and receiving feedback, nice and straight forward.



2. The Support You Need

With 3 support package options, you can choose how much included support you have, but even if you need more, you can pay as you go. No matter what, our support is fast and easy to access.

We are with you every step of the way!



3. Highly Experienced Trainers

Our trainers are highly qualified, located here in Australia, have multiple qualifications and have come from various industries.

They can adapt and speak in your industry language, helping you to truly understand the material and how it relates to your job so you can learn faster and retain more.



5. A Community

We have a Facebook community group for all of our students where you can also ask questions, connect with others who are on a similar learning journey or even find a study buddy to help get you through to the graduation finish line.

Everything is so much better when you're not alone doing it.



Need More Help?

If you're not sure what's right for you and you want to talk to someone awesome, or if you just want help enrolling, call or email us. Our Course Advisors are always willing to help.

LET'S DISCUSS YOUR TRAINING & CAREER NEEDS

FORTRESS
LEARNING

WWW.FORTRESSLEARNING.EDU.AU

Get in Touch

enquiries@fortresslearning.edu.au

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