

ENGAGE. EMPOWER. EXCEL.

Certificate IV in Training & Assessment (TAE40122)



YOUR PATH TO A BETTER JOB AND A BETTER LIFE!



FORTRESS
LEARNING

July 2024

Who Is Fortress?

We help people from all walks of life (in any industry) level up and become fully qualified trainers and assessors in the most efficient timeframe possible.

We are a group of people who are passionate, who love what we do and how we get to change the lives of others, helping them transform their own careers by gaining a quality qualification that opens doors to new opportunities and a new life!

Since 2009 we've been training, supporting and mentoring the next generation trainers and assessors.

We know the industry inside out, and we have a reputation for producing high-quality trainers.



Taking you from DOING the job to TRAINING OTHERS to do the job well!



Our Fortress Philosophy

- We're better together, every day
- The buck stops with me!
- People to people, heart to heart
- Shaping greatness today, tomorrow and beyond
- We do what we say we do!
- And we are generous when it matters most...

Our Purpose

We create inspirational educators and find innovative ways to bring learning to life.

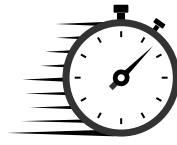


How We Get You To Your New Career



Real Life Training Content

Our in-house created content has been developed to mirror the real-world environment, making you a much more confident and experienced trainer before stepping into your first training job.



Faster Marking Times

With a maximum turnaround time of 1–4 days (3 – 8 days maximum for the "Solo" support package only), completing the whole qualification is mostly up to you. Bonus!



Premium Support

With 3 delivery options to suit you, you won't be paying for anything you don't need, but you will get access to all the support you need to help you get all the way to graduation.

If you're looking
fast and cheap...
READ THIS FIRST!

All TAE Courses are NOT created equally.

We know you can definitely pay less for your training elsewhere, but cheap doesn't mean easy-to-understand learning material, the support you actually need to get to the finish line or the quality of training that will give you the skills to step confidently into the role when you're done.

We all wish that the saying "you get what you pay for" wasn't accurate, but there's a reason why we all still say it!

KM Kate M
1 review AU

★★★★★ Verified

2 May 2023

5 star service from day 1!

5 star service from day 1!! I had previously been enrolled with another RTO but was having difficulties with their online course and a friend recommended I contact Fortress Learning and there was no turning back. The customer service was faultless, very prompt replies to my initial enquiry and I was able to book in a call with my trainer Deb at short notice to answer my questions before I enrolled in a TAE course I needed to complete. The online modules were easy to follow and the assessments were outlined clearly as to what was expected and there were templates available as a guide if needed. Deb went above and beyond to assist me throughout my training and was very professional in her manner. Debs wealth of knowledge in the VET sector, in particular in health was extremely valuable and I can't thank her enough for her support. I would not hesitate to recommend Fortress Learning to anyone looking to enrol in online training and will certainly be back in the future for any training needs.

Date of experience: 19 April 2023

DS Devindya Sathsarani
1 review CN

★★★★★ Verified

3 days ago

TAE40122 - Certificate IV in Training and Assessment

I recently completed the TAE40122 - Certificate IV in Training and Assessment course with Fortress Learning and I am thrilled to share my positive experience.

From the beginning of my enrolment, the team at Fortress Learning was incredibly supportive and provided me with all the necessary resources and guidance to succeed in the course. The online platform was user-friendly, the course material was comprehensive, and the assessments were challenging yet manageable.

What truly set Fortress Learning apart was the personalized support I received throughout my journey. My trainer, Mr. Richard Gietman who is very supportive, knowledgeable, approachable, and always willing to answer my questions and provide feedback on my assessments. I felt valued as a student and felt that my success was a top priority. He is the best supervisor ever!

I am proud to have successfully completed the course and obtained my Certificate IV in Training and Assessment. This achievement would not have been possible without the exceptional support and resources provided by Fortress Learning.

I highly recommend Fortress Learning to anyone looking to further their education and professional development. Thank you, Fortress Learning, for your dedication to your students and for helping me reach my goals.

RESULTS

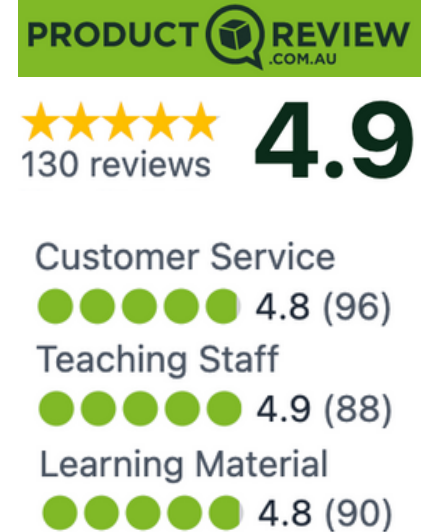
Our Stars Speak for Themselves



Our students have spoken.
With over 1540 verified reviews and a 4.8 star average, we have the most reviews and highest rating of any TAE Training Provider.



And with a 5.0 star average in Google Reviews, we are also a stand out from other training providers. Feel free to read them and compare us with other TAE providers.



THE FORTRESS DIFFERENCE

Many of our students come to us feeling stuck in a job they don't love anymore, worn out by its relentless demands and ready for something new.

If you're like them, you're looking for something fresh, something that still supports your family and brings you joy, but the thought of studying and starting something new can be stressful and, scary—we get it, and we're here to help.

We understand the urgency for change but we also know that the quickest and cheapest solutions often end up way more costly.

It's true that balancing work, life, and studying can be tough, but that's why we've put in the time and effort to make it feel super doable:

1. WE HAVE ONE OF THE FASTEST MARKING TIMES IN THE INDUSTRY

This means you can get momentum and keep going with very little waiting on us, 4 - 8 days max.

2. WE'VE DONE A LOT OF THE WORK FOR YOU

Some companies don't bother to create all the resources you need for your assessments; you're just expected to create them yourselves. We have created everything, saving you time and energy.

3. WE'VE MADE THE COURSE MATERIAL ENGAGING AND EASY TO UNDERSTAND

With extra video and PDF Guides to help you move through it almost effortlessly without missing any critical learning that will make you a great trainer and assessor.

4. WE'VE MADE IT AS CLOSE TO THE REAL WORLD AS POSSIBLE!

So you graduate being a prepared and confident trainer/assessor, ready to start the job on day 1!

Now, it's all good for us to tell you this, but what matters most is what others say about their experience with us, so check out our reviews on Trustpilot, Google, Product Review and Facebook.

WHAT ELSE SETS US APART

- ✓ Certificates issued within 7 business days once checks have been completed
- ✓ Top class support (read our reviews)
- ✓ Trainers are all located in Australia
- ✓ Less than 4 business hours for a call back, or 8 business hours to reply to your email.

WHAT YOU NEED TO KNOW

While we've gone to great lengths to provide quality support, faster marking times and made it as easy as possible to get through but let's be clear, it's still not an easy-peasy super fun course to do.

It is going to take a lot of work, focus, commitment and time on your part to get to graduation, but the rewards of your new career path will be totally worth it. Ask any of our students like Louis.

"I'm loving the change, I'm loving being in the classroom. First of all, for my own personal reasons, my body is not under the pump anymore, yet I'm still able to do my trade, and, I'm still able to share my knowledge. This gives me a lot of satisfaction; being able to help the next generation to become electricians."

Louis Oosthuizen, taken from his video testimonial filmed on March 15th, 2023.



COURSE REQUIREMENTS

These are the things you need to make sure you can source, or get access to, in order for you to be able to complete the assessments and the course itself.

You don't have to work in an RTO to be able to do this course though.

5 People

These 5 people will act as your "learners" for your practical assessments. 4 for your group training assessment and an additional 1 for one-on-one mentoring.

They can be friends or family but must be over 16 years old and available.

If You Work In An RTO

You will also have a long list of documents, processes, procedures and organisational strategies that you will need to access or make sure your RTO can provide for you to use.

If you don't work in one, don't worry, we've got everything you need already!

THE TAE40122 CERTIFICATE IV IN TRAINING AND ASSESSMENT

The Units of Competency we offer in our entry-level program are “clustered” together (you’ll learn about clustering), so you don’t end up doing repeats of the learning content or assessments, which can happen if you learn them one by one (as it used to be done and some companies still do).



Your Unit “Clusters”

CLUSTER 01

Work Within the VET Sector

- TAEPPD401 – Work effectively in the VET sector (Core unit)
- BSBAUD412 – Work within compliance frameworks (Group C elective unit)

CLUSTER 02

Designing and Packaging Training and Assessment

- TAEDES411 – Use nationally recognised training products to meet vocational training needs (Core unit)
- TAEDES412 – Design and develop plans for vocational training (Core unit)

CLUSTER 03

Delivering, Assessing and Validating Vocational Training and Work-Based Mentoring (face to face)

- TAEASS413 – Participate in assessment validation (Core unit)
- TAEDEL311 – Provide work skill instruction (Group A elective)
- TAEDEL411 – Facilitate vocational training (Core unit)
- TAEDEL412 – Facilitate workplace-based learning (Group A elective)
- TAEDEL414 – Mentor in the workplace (Group A elective)
- TAEASS412 – Assess competence (Core unit)

CLUSTER 04

Delivering and Assessing Online Training

- TAEDEL405 – Plan, organise and facilitate online learning-current elective of TAE40122 (Group A elective)
- TAEASS404 – Assess competence in an online environment-current elective of TAE40122 (Group A elective)

COURSE DELIVERY OPTIONS

What you need and what another student needs can be very different regarding the amount of support for you to truly learn and to have a relatively enjoyable learning journey, so we have created 3 different options (more details on the next page):

Option 1: Solo (Online & Self-Directed)

Option 2: Guided (Online + 1:1 Mentoring)

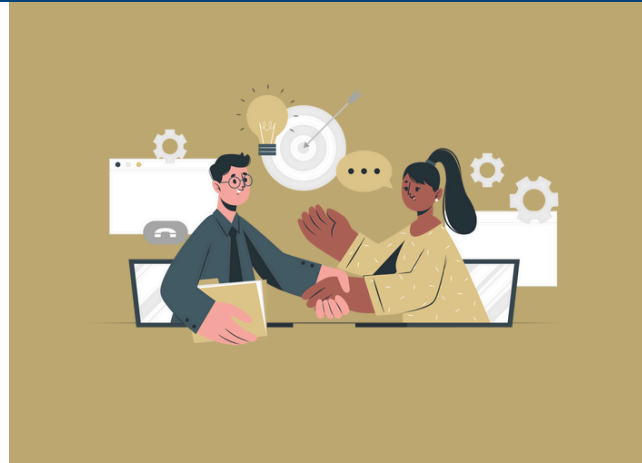
Option 3: Ultimate (Online + Unlimited 1:1)

All 3 options are online and self-paced, the main difference is the amount of included 1:1 support.

The Cert IV TAE content is accessed exclusively via our online Learner Portal. This includes all PDFs, learner guides, videos, and assessment guides.

The Learner Portal is where you'll upload your assessments, receive assessment feedback, and have information and links to get all the additional support you need.

IMPORTANT NOTE: The certificate content and end qualification are the same for all options, the only things that change are the assessment marking time and the amount of trainer 1:1 support that's included. Full Learner Portal tech support and admin support are included regardless of your chosen course option.



Here's the Timeline Of Your TAE40122 Cert IV Journey For Self-Paced

The average timeframe for online and self-paced is 10 – 12 months of part-time study hours. However, you can finish as fast as you can get through the content and complete the assessment tasks successfully. How fast you finish depends on how much time you can allocate to your studies.

Start Here: Learning Cluster 1

Here, you will begin learning how to work effectively in the VET sector and also how to work within the various compliance frameworks.

Step 3: Learning Cluster 3

With your knowledge beginning to grow, you will learn how to facilitate vocational training, provide work skill instruction, facilitate workplace-based learning, and understand what it takes to become a mentor in your workplace.

Step 2: Learning Cluster 2

During this time, you will use nationally recognised training products to meet vocational training needs and learn how to develop plans for vocational training.

Step 4: Learning Cluster 4

Here, you will learn how to plan, organise and facilitate online learning and assess competence in an online environment.

Finish Here:

This final period will be for you to review and finalise any outstanding work or to act as a buffer, just in case you need to submit any further coursework before your successful graduation!



ULTIMATE: FROM \$4797

This option is the ultimate “we’ve got you covered” support package. Still self-paced and online but with this option there is UNLIMITED 1:1 trainer support and mentoring included.

This option is perfect if you’re not confident with online learning (or learning new things in general) or it’s been a long time since you studied. We don’t want you to worry about using up all of your support hours because you need extra help just getting started, so you have unlimited hours! How awesome is that?

Having no limit means you can set up weekly accountability sessions to keep you motivated and moving toward graduation, PLUS add more sessions as you need extra help with the learning and/or assessments. It’s the ultimate peace of mind.

We love this one because we get to walk with you every step of the way, all the way to graduation! Not bad, huh?!

GUIDED: FROM \$3797

This option is our most popular one. It’s perfect if you know you may need extra 1:1 help and support when learning new things, but are still pretty ok with navigating online learning. We find that this option suits the majority of our students.

When you have a full life outside of studying, with demands from work, family, partners (or dating), friends, and hobbies, the brain struggles to take in new information and learn new skills. This is where having the included 1:1 trainer mentoring and support makes a massive difference.

This is still a self-paced option with the same completely online course content, admin and Learner Portal support, but it includes 12 hours of 1:1 trainer access for extra support and mentoring when you really need it. Enough to book a fortnightly catch-up to keep you moving forward or just use as you need help.



SOLO: FROM \$2797

This is your fully self-directed and self-paced all-online option. It’s only for people who can work independently, can focus and motivate themselves, are really comfortable using computers, and have great study habits.
















The course material is entirely online, with detailed PDFs, video content, and instructions to guide you through. There is no included help from our trainers, but if you need it, you can just pay-as-you-go for additional 1:1 mentoring and support.

We’ll still monitor your progress and check in if we see that you’ve stalled for any reason, so you won’t truly be alone. Plus, you’ll have full admin and Learner Portal support.



COMPARISON CHART

TAE40122 Certificate IV in Training & Assessment Course Options

What's Included?	Solo \$2797 - \$3100	Guided \$3797 - \$4100	Ultimate \$4797 - \$5100
1-On-1 Direct Trainer Support Via Google Meet, Phone or Email During business hours only.	 You can Pay-As-You-Go For Trainer Support ***	 Up To 12 Hrs of Trainer Support (Booked in 30 min sessions)	 Unlimited Trainer Support (Booked in 30 min sessions)
Assessment Marking Turnaround Time Faster turnaround means you can keep going with the next module and graduate sooner!	Within 8 Business Days	Within 4 Business Days	Within 4 Business Days
Validation Workshop Included in your course investment is a free workshop (for simulated pathway students) where you will complete the practical items for your Validation Assessment. You will still need to complete the knowledge questions and submit your assessment documentation after the workshop, but otherwise, the workshop covers it.			
Unlimited Technical and Learner Portal Support From our Student Support team.			
Fast Help, Evening Trainer Support This is a 2-hour block of after-hours trainer access with a 10 minute limit per student per session, held fortnightly.			
12 x "Stay On Track" Videos These extra support and pacing videos limit the overwhelm by breaking your course down into monthly, bitesize, achievable goals, helping you keep the ideal pace to graduate within the enrolment period. No falling behind or having to do the highly stressful, cram-it-in-before-the-deadline, sprint at the end!			

<p>Regular Check-Ins From Student Support</p> <p>We don't enrol and forget. We care that you're doing ok or want to know if you're stuck, especially if we haven't seen any progress from you for a couple of weeks.</p> <p>No student is left behind!</p>	✓	✓	✓
<p>Facebook Support Group</p> <p>Connect and collaborate with other students enrolled in your course. Maybe even find a study buddy!</p>	✓	✓	✓
<p>How-To Videos</p> <p>These extra videos take you step-by-step through your Learner Portal, showing you exactly where everything is so you can get started fast and keep going!</p>	✓	✓	✓
<p>Access to 96 Videos from the "Master Trainer Series"</p> <p>By Brain Friendly Training - \$199 if you want to purchase them yourself.</p>	✓	✓	✓
<p>The Small Stuff Videos</p> <p>A series of 52 video tutorials demonstrating the small things that can make a big difference to your training design and delivery.</p>	✓	✓	✓

We go beyond giving you just the basic skills; we have included a bonus that will turn you into a MASTER TRAINER... See page 17!!



HOW IT WORKS

ONCE YOU ENROL:

Within 24 hours you'll be emailed with access details to your learner portal and you'll get a welcome call from our team to make sure you can access everything you need, and all of your questions are answered so you can start confidently.

The learner portal has your entire course set out in a logical and sequential order, including an introductory video showing you how to navigate around it. As you complete each content item, it gets marked as complete so you always know where you're up to.

DURING YOUR ENROLMENT:

We recommend setting aside around 10 hours a week to study but to help you know how much you need to get done each month, you have "Stay On Track" videos in your portal and we prompt you to watch them via email. They outline only the content you need to do that month to be able to finish within your 12-month enrolment easily.

We monitor your progress, and if we notice you've stalled for a few weeks, one of our support team will personally reach out to see if everything is ok and offer options or suggestions where there is anything we can do anything to help.

ASSESSMENTS:

Your assessments are uploaded in the portal where our assessors can see them, mark them and provide any constructive feedback where it hasn't hit the mark and how you can get there in a second attempt.

Assessments are marked within 4 business days for Guided and Ultimate and within 8 business days for Solo.



TRAINER ACCESS:

ULTIMATE – Your portal will contain a link to book a 30-minute block with a trainer. The package includes unlimited hours, so we recommend you set up a regular weekly session with your trainer for accountability and then book additional sessions if you need help and extra support. You can book trainer time for the same day (if you book early enough in the day) or the next day in most cases.

GUIDED – Your portal will contain a link to book a 30-minute block with a trainer if you need help. The package includes 12 hours, enough for one session a fortnight and typically plenty for the average student.

SOLO – While there isn't any included trainer 1:1 time, if at any point you need help, there is a link in your portal so you can pay \$50 for a 30-minute block. You would only choose this option if you're pretty confident you can learn using videos and PDFs, and if for some reason you find it more challenging than you planned, you can always upgrade to Guided.



GRADUATION:

Once your last assessment has been marked and passed, and it's confirmed that you've completed the last payment on our course, our support team will process your qualification so you can receive it within 7 business days.

I WORK IN AN RTO, CAN I USE OUR CONTENT IN MY COURSE?

Yes, you can! By choosing the “Work-Based Pathway” you can nominate the topic and focus of the training you design to be one you can actually use in your RTO once you’re done, or even use one they already offer.

It also means that you can use your RTO’s real live resources, assessment tools and existing strategies instead of having to create them from scratch, and when you need a fully qualified Trainer and Assessor* to observe you doing a live training for your assessment task, you can have one of your colleagues do that.

(* Conditions apply for observers regarding their held qualifications and eligibility to be a workplace observer – you can find more information about this in the list below of what you will need if you choose this pathway).

Below is what you’ll NEED to have access to and if you can’t get this list, we highly recommend the “Simulated Pathway” that we designed for people who don’t work in an RTO because we provide everything you need making it a LOT easier.

WHAT YOU’LL NEED:

Here is the list of things you will NEED to organise, find and make sure your RTO has (or will allow you to access) that is up to ASQA standards so you can complete your assessment tasks and make this pathway an option for you:

- The National Register of VET (training.gov.au, or its successor)
- VET sector job role information
- Information relevant to an entry-level VET teacher, trainer and assessor about:
 - Organisational requirements
 - Legislative and VET regulatory requirements and associated guidance information.
 - Organisational procedures plus templates for designing and developing plans for vocational training based on nationally recognised products
- Nationally recognised training products
- Clients/Cohorts of learners that you can package a qualification for
- Training and assessment strategies for required training
- Session plans and learning resources that address the requirements of a training product that is nationally recognised or aligned with other recognised frameworks
- A minimum of 4 people to be learners for a face-to-face, in-person, group-based training
- An additional person (can’t be one of the 4 above) to be a learner who requires 1-on-1 mentoring, doing a workplace-based training
- Students that can be assessed against at least 2 entire units of competency from a nationally recognised training package or accredited course. This must include access to assessment systems plus current and validated assessment tools, including access to a provided RPL kit
- Organisational procedures for facilitating individual and group-based vocational and work-based training

If you don’t know what many of these are, that’s okay. You’ll need to speak to your manager and find out if you’ll have access to EVERYTHING you need, particularly the minimum of 5 people to be learners in your practical assessments. If not, or it just gets all too hard to find/access everything, don’t worry. We have you covered with option 2...



I DON'T WORK IN AN RTO, HOW CAN I DO THE COURSE?

Don't worry, our development team have spent a HUGE amount of time, energy, planning and effort to create a whole virtual RTO (called "X-Factor RTO") for you to use in our "Simulated Pathway". This has been over a year in the making because they have gone to great lengths to make it as close to a real-life experience as possible. Hats off to our development team here!

Everything has been created for you and is completely accessible, so you don't have to create it, find it, or figure it out yourself (which most RTOs expect you to do). This is going to save you a lot of time and sanity!

We provide you with the assessment tools, all the learning resources, training and assessment strategies, and all of the VET policies and procedures you need (you can expect to come across these when you work in an actual RTO).

The assignments in our Virtual RTO are based on real-life scenarios that will give you a very realistic experience of what it will be like working for an RTO as a trainer and assessor once you graduate. Included in all options is a 1-day workshop to make sure you're able to complete the necessary practical assessment for the following unit:

- TAEASS413 – Participate in Assessment Validation.

Unfortunately, you can't become a trainer without actually designing and delivering training to real people. You also can't become an assessor without using assessment tools and assessing real students, but as you can see, we help you do all of this.



WHAT YOU'LL NEED:

Compared to the Actual RTO Work-Based Pathway, here is the list of things you need to organise for all course package options:

- A minimum of 4 people to be learners for a face-to-face, in-person, group-based training
- An additional person (can't be one of the 4 above) to be a learner who requires 1-on-1 mentoring, doing a workplace-based training

The people you choose may be family, friends and/or colleagues. You need to record the training session and be able to upload the recording to us via your Learner Portal (you have unlimited tech support if you need help doing this part).

Note: If using family/ friends, they must be 16+ years old to be considered one of your learners.

IMPORTANT: While we've done a LOT of work to make this pathway easier, make no mistake, you still have a lot of work to do because this qualification is not easy. We just haven't made it any harder than it needs to be, and we're one of the only RTOs that has gone the extra mile to do this. The kicker is you won't even get to truly appreciate it until you're in your own RTO and can see how our virtual RTO has really prepared you for life as a trainer and assessor! Oh well, we know you'll get it once you know what we know.

OTHER FREQUENTLY ASKED QUESTIONS

Who Is This For?

This program is designed for anyone who wants to become a trainer and assessor, but who currently doesn't work in an RTO as a trainer and assessor, and has no experience working as a trainer and assessor in the VET (Vocational Education and Training) industry. If you have experience, check out our RPL/CT TAE40122 course.



How Long Does It Take?

Most people take about 10 to 12 months to complete it around working full-time and juggling families and other life-related stuff. If you schedule regular time to study, you can complete it faster than the 12-month enrolment. If you decide to put full weeks into study, you can complete it faster. It's self-paced so the speed is mostly up to you!



Can I Get This Done Faster If I Have The Time?

Yes! You can go as fast as you want. Our promise to you is that we'll get ALL your assessments marked within 4 - 8 business days. Many others take 20 - 30 BUSINESS days to mark EACH assessment (plus resubmissions if you don't get it right the first time). Our processes won't slow you down, so how fast you graduate is really up to you!



How Long Do You Take To Answer My Calls or Emails?

Our student support and office team are very good at responding to your emails within 8 business hours.

If we miss your call, just leave a message and we'll call you back within 4 business hours.



Are There Flexible Payment Options?

Payment plan options are available for weekly and fortnightly direct debits from credit cards or bank accounts (on request). Details of those options are on the relevant course page once you click "enrol", or your Course Advisor can help you work out what's best for you.



What If I Change My Mind?

All students have a 30-day cooling-off period. If you have any issues (at any time) that's making your learning journey difficult, our support team is there to help you resolve them. All you need to do is reach out, which we encourage you to do. There isn't much they can't fix or sort out to keep you moving forward.



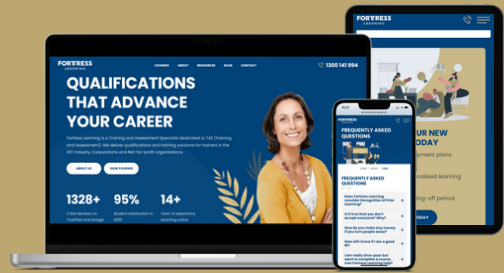
"There are no shortcuts to any place worth going." - Beverly Sills

Here's What You Get Full Access To:

1. Your Online Training Portal

This is where you'll find all of your unit content laid out in an easy-to-follow, logical sequence of lessons and videos that are marked "complete" as you complete each item so you can see your progress.

The assessment video guides also explain precisely what you must do for each assessment to do it right the first time.



2. Pacing Videos to "Stay On Track"

These extra videos limit break your course down into monthly, bitesize, achievable goals, helping you keep the ideal pace to graduate within the enrolment period.

No falling behind or having to do the highly stressful, cram-it-in-before-the-deadline sprint at the end!



3. The Support You Need

With 3 delivery options, you can choose your best learning environment and how much included support you have, but even if you need more, you can pay-as-you-go or upgrade. No matter what, our support is easy to access.

We are with you every step of the way!



4. Highly Experienced Trainers

Our trainers are highly experienced, located here in Australia, have multiple qualifications and have come from various industries.

They can adapt and speak in your industry language, helping you to truly understand the material and how it relates to your job so you can learn faster and retain more.



5. A Community

We have a Facebook community group for all of our students where you can also ask questions, connect with others who are on a similar learning journey or even find a study buddy to help get you through to the graduation finish line.

Everything is so much better when you're not alone doing it.



Get Ready To Go From Good To GREAT!



While studying the Cert IV gives you the foundation to become a good trainer, we want to set you up to graduate with even more confidence, knowledge and skills by giving you additional training and professional development from the start.

This is how you stand out above the rest when you go for that new job!

We also want to help you gain the mastery, wisdom, and confidence to become the type of trainer that can change lives. Not just your own but also those of your future students from day 1.

EXCLUSIVE BONUS INCLUDED:

The Master Trainer Series

This bonus 96 video training will take you from good to GREAT:

- ✓ Learn how to become a trainer who is highly engaging
- ✓ Transform your training delivery to be even more effective
- ✓ Become an in-demand trainer and assessor because of your higher level of skill and knowledge

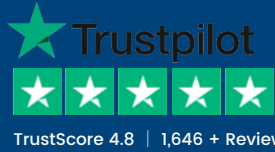


If You Have
The Grit And
Determination
To Outwork
The Rest...



Then we have
the track record
and support to
help you take
your career to
the next level.

4.8-5.0 Stars On Every Platform



1 review AU



Feb 7, 2023

I highly recommend Fortress Learning

I highly recommend Fortress Learning if you are thinking of starting a course or gaining a new qualification. The staff and trainers are thorough, professional, and their attention to detail is excellent. The online portal system is simple to navigate, and the course notes and videos are clear, concise and easy to follow.

I found the trainers and assessors to be readily available, prompt in their replies, and in some instances willing to go above and beyond, especially in my case where a deadline was imminent.

I wouldn't hesitate to recommend Fortress Learning.

Date of experience: February 06, 2023



1 review AU



Feb 12, 2024

Great experience

I would not hesitate to study with Fortress again, the support is second to none and they are constantly there to support you, Thank you again for all you have done

Date of experience: February 12, 2024



1 review AU



Verified

Feb 17, 2024

Great experience with Fortress Learning...

My experience with Fortress Learning has been very positive. The content was easy to follow, the assignments all came with videos to assist in understanding how to complete assignments and the team at Fortress Learning were very helpful, quick to respond to emails and understanding.

Date of experience: February 09, 2024



1 review AU



Verified

A day ago

Kudos Fortress !!

I had great experience with fortress. The team was always there to assist and help. My trainer Deb, guided me so patiently through the units.

There are videos at every step, which are extremely detailed , and helps through the assignments.

I would highly recommend this RTO for any course that anyone is looking at doing.

Date of experience: March 08, 2024

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